

How To Clean Up the Files on Your MediCapture USB Flash Drive for USB100 and USB150 Users

WARNING - This procedure will erase all images on your flash drive

Note: This document applies only to USB100 and USB150 users. If you are a USB200 user and you need to clean up your flash drive, please see the document titled *How To Clean Up the Files on Your MediCapture USB Flash Drive for USB200 Users*.

Problem: If errors are being displayed on your computer when you access your MediCapture USB flash drive, the drive may have become corrupted.

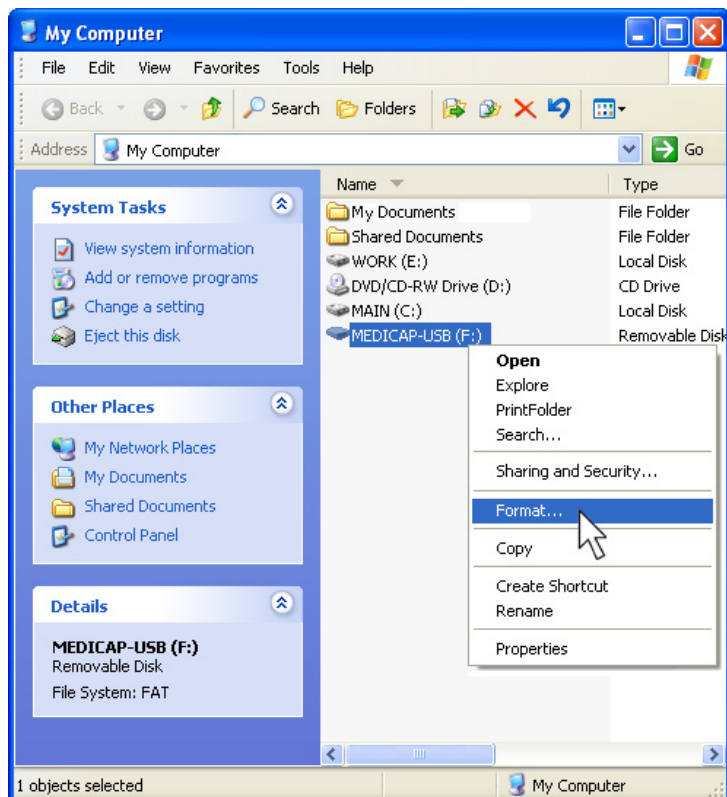
Symptoms: When you connect the flash drive to your computer, you may be unable to access it or you may receive error messages such as "Cannot remove folder – the file or directory is corrupted and unreadable," or "Cannot remove folder – the directory is not empty" (even after you have deleted all images within the directory).

IMPORTANT NOTE: This problem can occur if you remove the flash drive from the USB100 or USB150 while images are being saved to the flash drive. To avoid this problem in the future, be sure to leave it connected while images are being saved to it. *After you press the "Save To USB Memory" button, the green light under the button will blink. Do not unplug the flash drive until this light stops blinking, indicating that the save process is complete.*

Solution: Use the following simple procedure that cleans up the flash drive by formatting it.

WARNING - Before following this procedure, copy all files you want to keep from the flash drive to your computer. You can copy the files by browsing via "My Computer." *Copying your files is important because they will be deleted from the flash drive by this procedure.*

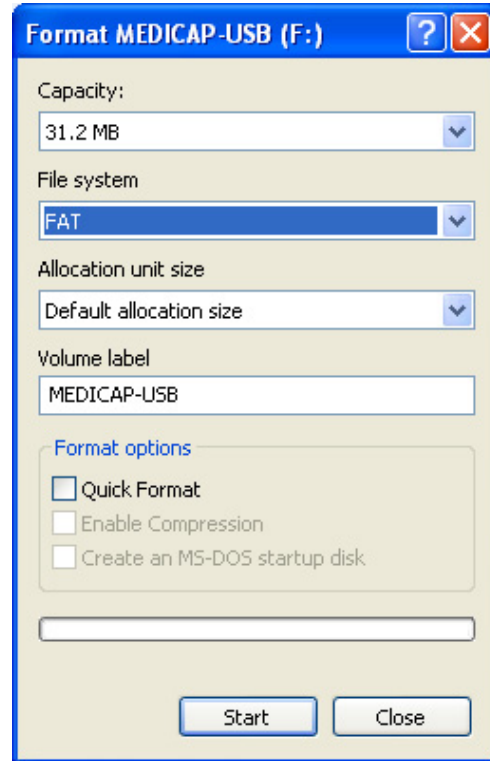
1. Insert the flash drive in the USB connector on your computer. Double-click on My Computer, and locate the flash drive (it will have a name like MEDICAP-USB). RIGHT-click on the drive and select Format in the pop-up menu.



2. The Format window will be displayed. **Under File system, select FAT. DO NOT select FAT32 – it is not compatible with USB flash drives.** Ensure that Quick Format is NOT checked. Also ensure that the Volume Label is MEDICAP-USB. Click the Start button.

After the brief formatting process is complete, the flash drive will be empty and will be ready to capture new images from your USB100 or USB150.

IMPORTANT NOTE: When you received your MediCapture USB flash drive, it contained the MediCapture Image Transfer Wizard installation file (setup.exe) which you use to install the wizard. This installation file will have been deleted from the flash drive by the formatting process. However, it's still easy to access the wizard. There are two possible methods:



- You may have already installed the Image Transfer Wizard on your computer. If so, you can run it when it comes time to transfer images (and you no longer need the installation file). To find the wizard on your computer, look for the MediCapture Image Wizard icon on your desktop or search for mcwiz.exe. Double-click on the icon to launch the wizard. OR
- If the wizard is not already on your computer, you can download the installation file from MediCapture's web site. Go to www.medicapture.com. Then go to the Support page and locate the download link for the MediCapture Image Transfer Wizard in the USB100 / USB150 section. RIGHT-click on the link and select Save Target As. After you save the setup.exe file to your computer, double-click on it and follow the instructions to install wizard. Then, when it comes time to transfer images, double-click on the MediCapture Image Wizard icon on your desktop to launch the wizard.



MediCapture
Image Wizard Icon